ISO/IEC 17021-1 management system certification

SCC accreditation application submitted. Certificates are issued after accreditation is granted.

AICT Global Services

Certification Marks Policy

Effective date: January 1, 2026. Revised: October 7, 2026. Review cycle: annual. Approved by the Board of Directors of AICT Global Services Inc.

DOCUMENT	REVISION	LAST UPDATED	APPROVED BY
AICT-POL-CM-001	1.3	October 7, 2026	Board of Directors

1. Authorized Use of Certification Marks

The AICT certification mark indicates that an organization's management system has been independently assessed and found to conform to the applicable standard within a defined scope. Use of the certification mark is governed by the certification agreement between AICT Global Services Inc. and the certified organization.

2. What the Mark Represents

The AICT certification mark confirms that the named organization's management system has been assessed by a third party certification body applying for accreditation by the Standards Council of Canada, and found to conform to the applicable standard at the time of certification. The mark does not certify individual products, services or processes; it applies solely to the management system within the certified scope.

The mark is valid only for the duration of the certification cycle and is subject to ongoing surveillance and recertification activities as required by ISO/IEC 17021–1.

3. Conditions for Use

Certified organizations are authorized to use the AICT certification mark only while they hold a valid, current certificate issued by AICT. Use of the mark is conditional upon compliance with the certification agreement and this policy.

4. Permitted Use

The AICT certification mark, and the name AICT Global Services Inc. as a reference to certification, may be used in the following contexts, provided the certification body, the standard, the certified scope and the validity dates are accurately identified:

- Marketing materials where the correct certification scope and applicable standard are clearly identified
- Website pages accompanied by an accurate certification scope statement
- Tender submissions and proposals referencing the certified scope
- Business letterhead and email signatures where the certification scope is stated
- Press releases and public communications that include an accurate description of the certification

In all cases, the use of the mark, of the AICT name or of any reference to certification must not create a misleading impression about the nature, extent or validity of the certification.

5. Prohibited Use

The following uses of the AICT certification mark, of the AICT name and of any reference to certification are prohibited:

- On products or product packaging in a manner that implies product certification
- After the certificate has expired, been suspended or been withdrawn
- Outside the certified scope or in reference to a standard not covered by the certificate
- In a modified, altered or combined form without prior written permission from AICT
- By any entity not named on the current, valid certificate

- In any context that could mislead the public or imply endorsement of products, services or processes

Certified organizations must not allow third parties to use the AICT certification mark, or to make claims of certification by AICT on their behalf, without written authorization from AICT.

6. Reference to Certification and Use of the AICT Name

A certified organization may state that it is certified by AICT Global Services Inc. in tenders, proposals, websites, advertising and other communications, with or without the certification mark. Every such statement must give the name of the certification body (AICT Global Services Inc.), the standard against which certification was granted, the certified scope and the validity dates, so that there is no ambiguity about what has been certified and by whom. These rules apply to the use of the name AICT Global Services Inc. and to any statement, in text or in speech, that the organization is certified by AICT, in the same way as they apply to the mark.

A certified organization must not:

- state or imply that AICT has certified, approved or endorsed a product, process, service or person; certification applies to the management system only
- state or imply that activities, sites or systems outside the certified scope are covered
- use the AICT name or a reference to certification on a product, or on product packaging or accompanying information, other than the statement permitted below
- describe its certification as an accreditation, or AICT as a government or regulatory body
- use the AICT name or a reference to certification after the certificate has expired or has been suspended or withdrawn, or for a scope that has been reduced
- use a certification document, or any part of it, in a misleading manner, or make any statement regarding its certification that is misleading or that AICT has not authorized

A statement on product packaging or in accompanying information that the organization has a certified management system is permitted only in this form: "[Organization] operates a [standard] certified management system, certified by AICT

Global Services Inc., certificate number [number], for [scope]". It is made without the mark and must never imply that the product, process or service itself is certified.

These rules are part of the certification agreement. A certified organization that reduces its scope amends all material that refers to its certification, and one whose certification is withdrawn stops using all material that refers to certification as AICT directs.

7. The SCC Accreditation Symbol

The accreditation symbol of the Standards Council of Canada (SCC) belongs to SCC and is licensed to accredited bodies only. Certified organizations may not use, reproduce or display the SCC accreditation symbol in any form, and may not use any mark or wording that implies that SCC has certified or approved their management system, products, services or people.

Once AICT holds SCC accreditation for the scheme concerned, a certified organization may refer to that accreditation in words only, for example "certified by AICT Global Services Inc., accredited by the Standards Council of Canada", and only for certification within the accredited scope. Until accreditation is granted, no reference to accreditation may be made. AICT monitors the use of the accreditation symbol and references to accreditation by its certified organizations as part of its monitoring of certification claims.

8. Mark Specifications

The certification mark must be reproduced in accordance with the specifications provided by AICT at the time of certification. The mark must not be resized below the minimum dimensions, distorted, recoloured or altered in any way that changes its appearance or legibility. AICT provides certified organizations with approved digital files of the certification mark on request.

The mark is always used together with the name AICT Global Services Inc., placed beside or beneath it as the approved files show, so that the certification body is identified wherever the mark appears. The mark is not used on its own, and the name is not separated from it or replaced by an abbreviation.

9. Suspension and Withdrawal

If a certification is suspended, the certified organization must immediately cease all use of the AICT certification mark for the duration of the suspension. If a certification is withdrawn, the organization must permanently remove the mark from all materials, including websites, printed materials and signage, within the time frame specified by AICT.

Failure to comply with these requirements may result in legal action to protect the integrity of the AICT certification mark.

10. Monitoring and Enforcement

AICT monitors the use of its certification mark, of its name and of references to certification as part of its surveillance audits, through an annual review of each certified organization's public website and through reports from interested parties. Any misuse is investigated and may result in a written notice requiring correction, corrective action requests, suspension or withdrawal of certification, or legal proceedings as appropriate.

If you become aware of unauthorized or improper use of the AICT certification mark, please report it to AICT using the contact information below.

11. Reporting Misuse

Suspected misuse of the AICT certification mark may be reported by any interested party to complaints@aictglobalservices.com.

12. Contact

For questions regarding the use of AICT certification marks: info@aictglobalservices.com. Office: Vancouver, BC.

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